

## Plainfield Library Expansion Planning

### Q1 What changes would most improve the Plainfield Public Library?

Answered: 13 Skipped: 0

#	Responses	Date
1	Nothing	6/1/2015 3:43 PM
2	Increase number of books on tape. File them by categories: historical, non-fiction, etc.	5/31/2015 10:54 AM
3	An actual lobby/entry way.	5/23/2015 6:36 PM
4	-Expansion of existing facility -More meeting space -More open space -More quiet space in youth and adult areas - Underground parking	5/20/2015 10:33 PM
5	Have a larger room for your booksale	5/19/2015 5:23 PM
6	bigger in size - I wish the community would realize we need a bigger library for our population	5/19/2015 8:48 AM
7	I think a larger book collection, especially in the youth services area would be a great improvement. My daughter is almost 2 and at the board book level. When I check out books for her, there's usually not a lot to choose from and some of the books are more than gently used. It would also be nice if the story time room was larger.	5/18/2015 8:22 PM
8	I am sad that I can not access tumblebooks in my classroom without my library card anymore. I keep that in my kindle at home and keep forgetting to bring it with me. Is it possible to give Plainfield teachers a code so you know it is us using this fantastic service.	5/18/2015 6:31 PM
9	An alternate location	5/18/2015 6:27 PM
10	Expand the present building but keep the main library in its present location near the downtown business dtistrict	5/18/2015 6:22 PM
11	More independent study rooms for students, seniors to sit and read newspapers/books/and hold meetings,get t ogethrs. Different areas for preschoolers /elementary/ seniors l school to enjoy the library facilities.	5/18/2015 6:22 PM
12	Going forward in the technology arena.	5/18/2015 5:48 PM
13	Additional space and resources.	5/18/2015 5:37 PM

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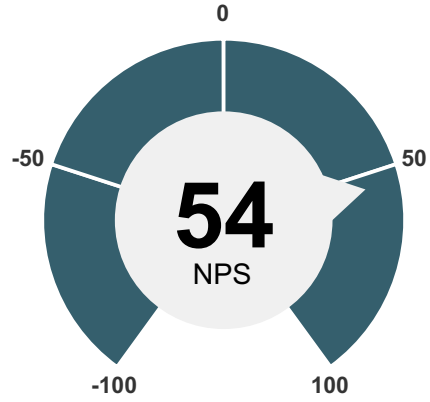
### Q2 What would make you more likely to use the Plainfield Public Library?

Answered: 13 Skipped: 0

#	Responses	Date
1	I already do	6/1/2015 3:43 PM
2	I use the library now a great deal	5/31/2015 10:54 AM
3	I would use it anyway...staff are too nice, and its always a pleasure to be a patron.	5/23/2015 6:36 PM
4	I would be more likely to use it if it were located in the downtown area.	5/20/2015 10:33 PM
5	Music cd'S & movies	5/19/2015 5:23 PM
6	more children programs	5/19/2015 8:48 AM
7	As I said above, I'd use the library more if the children's book collection was larger. As we all know, the current building is too small for the population it serves and while the library administrators do a great job with the space they have, when a lot of people are using the library it feels very cramped.	5/18/2015 8:22 PM
8	I use it often to download personal books. I was using it 2-3 times per week for my students to listen to tumblebooks during literacy. Since I need my library card, we have stopped. Not sure I will use it for the rest of the year. Hopefully I will be organized for next year.	5/18/2015 6:31 PM
9	I rarely find a book that I need in stock. We use Naperville and Bolingbrook to get books needed for elementary school projects. I am not sure why our library doesn't support 202's curriculum.	5/18/2015 6:27 PM
10	Continue its presence downtown and not moving it	5/18/2015 6:22 PM
11	I use the library regularly and value the importance of education. The efforts of the staff in helping the patrons is highly commendable. In the limited space they make it their pride to hold all events and host the exponential increase of residents.	5/18/2015 6:22 PM
12	Access to online classes, available computers with support.	5/18/2015 5:48 PM
13	More cd's and movies.	5/18/2015 5:37 PM

### Q3 How likely is it that you would recommend Plainfield Public Library to a friend or colleague?

Answered: 13 Skipped: 0



Detractors (0-6)	Passives (7-8)	Promoters (9-10)	Net Promoter® Score
23% 3	0 0	77% 10	54

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### Q4 Do you have any other comments, questions, or concerns?

Answered: 7 Skipped: 6

#	Responses	Date
1	I do not think we need another location. The current facilities with the planned additions sounds like a great plan. The central location is ideal for people from all parts of town. It will save tax dollars as well. We have used the library in its current state for our entire family and have had no problems with finding what we need, receiving services, and utilizing classes, programs, and workshops. Having two locations does not seem necessary for a town of our size. Building a new library will only raise our already high property taxes.	6/1/2015 3:43 PM
2	The programs offered have been excellent	5/31/2015 10:54 AM
3	Public input is necessary so to eliminate some of the expansion ideas down to one idea. It will be hard to persuade individuals if they feel like they did not have a chance to offer input on the idea (June's public meetings are a good start). Make the public accountable for the proposal. Get people on record saying what they think about the structural/location proposed changes (names, and not just stickers this time). You are doing a great job, and I like the timeline!	5/20/2015 10:33 PM
4	I like things the way they are	5/19/2015 5:23 PM
5	I can only suggest that somehow having the books online available for my classroom students. As I said above maybe you could set up a code for Plainfield teachers to use in our classrooms that is separate from our personal library card. I am not completely comfortable putting my personal number into the school computer. Students have hacked the system in the past.	5/18/2015 6:31 PM
6	Great staff.	5/18/2015 6:27 PM
7	Hope the library does not move too far from the present location.	5/18/2015 6:22 PM