

Replying to Notices



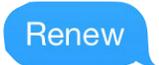
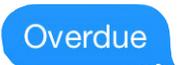
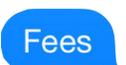
Your account notices will prompt you to respond with commands, including:

- HL:** Get a list of holds that are ready for pickup.
- RL:** Get a list of items you can renew.
- RA:** Renew all of your eligible items.
- OL:** Get a list of overdue items.

Message Settings



To view and change your Shoutbomb message settings, text:

- NOTICES:** See your current on/off settings. 
- HOLDS:** Toggles your holds notices on/off. 
- RENEW:** Toggles your courtesy notices on/off. 
- OVERDUE:** Toggles your overdue notices on/off. 
- FEES:** Toggles your notices about fines and fees on/off. 



Plainfield
PUBLIC LIBRARY DISTRICT

Plainfield Public Library
15025 S. Illinois St.
Plainfield, IL 60544
Phone: 815.436.6639
www.plainfieldpubliclibrary.org

HOURS
Monday-Thursday
9:00 AM to 9:00 PM
Friday and Saturday
9:00 AM to 5:00 PM

Updated 9/14/17

Get Texts from the Library



Text Alerts

Shoutbomb Text Message Alerts for Plainfield Public Library Cardholders

With the Library's Shoutbomb text messaging service, you can use your mobile phone to:

- Receive text notices about holds that are available, items that are due soon, overdues and fines.
- Send a text to renew an item. (Renewable items only)

The Library does not charge a fee for this service. Your mobile plan's regular text messaging rates apply.



Signing Up

Step One:

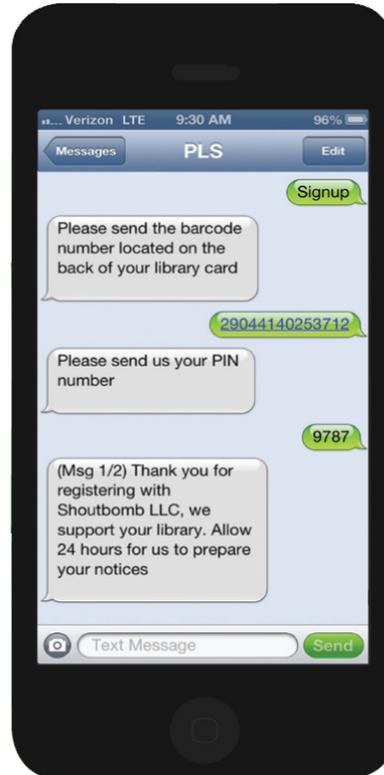
Text "Signup" to (815) 782-0523.

Step Two:

Text your 14-digit library card barcode number, found on the back of your card.

Step Three:

Text your 4-digit library PIN number. (Your default PIN number is the last four digits of your library card number.)



That's all!

Once your Shoutbomb registration is complete, you will automatically get notices about items that are due soon, overdue items and their fees and holds to pick up.

A text will be sent only when activity on your account triggers a message.

Commands

IOWEU

Request the current fees linked to accounts.

ioweu

HELP

Get information about all Shoutbomb commands.

Help

RESEND

Get the last message from Shoutbomb again.

Resend

SWITCHPHONE

+#####

To update your phone number or carrier.

Switchphone+#####

DROPCARD

Cancel text notices for a card.

Dropcard